

SOUTHEND-ON-SEA BOROUGH COUNCIL

Place Scrutiny Committee

Date: Monday, 27th November, 2017

Time: 6.30 pm

Place: Committee Room 1 - Civic Suite

Contact: Tim Row - Principal Committee Officer

Email: committeesection@southend.gov.uk

A G E N D A

****** Part 1**

- 1 Apologies for Absence**
- 2 Declarations of Interest**
- 3 Questions from Members of the Public**
- 4 Minutes of the Meeting held on Monday, 9th October, 2017**

****** ITEMS CALLED-IN/REFERRED DIRECT FROM CABINET-
Tuesday, 7th November 2017**

- 5 Monthly Performance Report**
Referred direct to Scrutiny

Members are asked to bring with them the most recent MPR for period ending September 2017, circulated recently. Comments / questions should be made at the appropriate Scrutiny Committee relevant to the subject matter.

- 6 Comments, Compliments and Complaints**
Minute 440 (Cabinet Book 1 – Agenda Item 6 refers)
Referred direct to Scrutiny and called in by Councillors Ware-Lane and Gilbert

Note to assist Committee Members

The Report considered by Cabinet comprises the following;

- Covering Report – 6 pages;
- Appendix A – Compliments, Concerns & Complaints – Adult Social Care – pages 7 – 24;
- Appendix B - Compliments & Complaints – Children’s Social Care – pages 25 – 34;
- Appendix C – Corporate Comments, Complaints & Compliments – pages 35 - 63

- 7 Council Procedure Rule 46**
Minute 457 (Cabinet Book 2 – Agenda Item 23 refers)
Called in by Councillors C Willis and I Gilbert

- 8 **Minutes of the meeting of the Conservation Working Party held on Tuesday 26th September 2017**
Minute 458 (Cabinet Book 2 – Agenda Item 24 refers)
Called in by Councillors C Mulroney and P Wexham

**** **ITEMS CALLED-IN/REFERRED DIRECT FROM CABINET COMMITTEE**
- Thursday, 2nd November 2017

None

**** **PRE-CABINET SCRUTINY ITEMS**

None

**** **ITEMS CALLED-IN FROM THE FORWARD PLAN**

None

**** **OTHER SCRUTINY MATTERS**

- 9 **Minutes of the meeting of the Chairmen's Scrutiny Forum held on Monday 20th November 2017**
To follow

- 10 **In-depth Scrutiny Project - Maximising the Use of Technology**

- 11 **Exclusion of the Public**

To agree that, under Section 100(A)(4) of the Local Government Act 1972, the public be excluded from the meeting for the items of business set out below on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A to the Act, and that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

**** **Part 2**

**** **PART 2 ITEMS CALLED-IN/REFERRED DIRECT FROM CABINET -**
Tuesday, 7th November 2017

- 12 **Council Procedure Rule 46 - Confidential Sheet**
Minute 462 (Agenda Item 28, circulated separately, refers)
Called in by Councillors C Willis and I Gilbert

TO: The Chairman and Members of Place Scrutiny Committee:

Councillor K Robinson (Chair),
Councillors P Wexham (Vice-Chair), H Boyd, A Bright, D Burzotta, T Callaghan, N Folkard,
J Garston, S Habermel, D Jarvis, D Kenyon, H McDonald, D McGlone, J Moyies, M Terry,
N Ward and J Ware-Lane